



Province of Alberta
Order in Council

O.C. 283 /2026

JUL 30 2026

ORDER IN COUNCIL

Approved and ordered:

Lieutenant Governor
or
Administrator

The Lieutenant Governor in Council makes the Alberta Automobile
Care-first Tribunal Regulation set out in the attached Appendix.

CHAIR

FILED UNDER

THE REGULATIONS ACT

as ALBERTA REGULATION 203/2026

ON July 30 2026

REGISTRAR OF REGULATIONS

For Information only

Recommended by: President of Treasury Board and Minister of Finance

Authority: Automobile Insurance Act
(section 101)

APPENDIX

Automobile Insurance Act

ALBERTA AUTOMOBILE CARE-FIRST TRIBUNAL REGULATION

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Definitions

1 In this Regulation,

- (a) “Act” means the *Automobile Insurance Act*;
- (b) “chair” means the chair of the Tribunal designated under section 83(4) of the Act;
- (c) “member” means a person appointed as a member of the Tribunal under section 83(2) of the Act;
- (d) “notice of appeal” means a notice of appeal referred to in section 86(1) of the Act;
- (e) “panel” means 2 or 3 members of the Tribunal appointed to hear an appeal under section 87(1) of the Act;
- (f) “vice-chair” means a vice-chair of the Tribunal designated under section 83(4) of the Act.

Chair and acting chair

2(1) The chair may, in writing, appoint a member as an acting chair and may make the appointment subject to terms and conditions.

(2) Subject to any term or condition of an appointment under subsection (1), an acting chair has the powers and duties of the chair if no chair and no vice-chair are able to exercise the powers and perform the duties of the chair for the following reasons:

- (a) the office of the chair or vice-chair is vacant;
- (b) the chair or vice-chairs are absent;
- (c) the chair or vice-chairs are incapable of exercising the powers and performing the duties of the chair.

Code of conduct

3(1) The Tribunal must establish a code of conduct for the members of the Tribunal.

(2) The Tribunal must make the code of conduct publicly available on the Tribunal's website.

Remuneration

4 The Minister may determine the remuneration and expenses payable to the chair, vice-chairs and members.

Member eligibility

5(1) In this section, the following terms have the meanings given to them in section 1 of the *Insurance Act*:

- (a) adjuster;
- (b) affiliate;
- (c) extra-provincial company;
- (d) extra-provincial Crown insurer;
- (e) federally authorized company;
- (f) financial institution;
- (g) insurance agent;
- (h) life company;
- (i) mutual provincial company;
- (j) property and casualty company;

- (k) provincial company;
- (l) special broker.

(2) For the purposes of section 83(3) of the Act, the following individuals are not eligible to be appointed as members of the Tribunal:

- (a) an individual less than 18 years of age;
- (b) an individual who has the status of bankrupt in Canada or equivalent status in any other jurisdiction;
- (c) an individual who, within the immediately preceding 5 years,
 - (i) has been convicted of an indictable offence or of an offence of a similar nature in another jurisdiction, or
 - (ii) has been convicted of an offence under
 - (A) the Act, *Insurance Act*, *Bank Act* (Canada), *Loan and Trust Corporations Act*, *Credit Union Act* or *Securities Act*, or
 - (B) an equivalent law of another jurisdiction;
- (d) an individual who is
 - (i) an adjuster,
 - (ii) a director or officer of
 - (A) an extra-provincial company,
 - (B) an extra-provincial Crown insurer or affiliate of an extra-provincial Crown insurer,
 - (C) a federally authorized company,
 - (D) a financial institution,
 - (E) a life company,
 - (F) a mutual provincial company,
 - (G) a property and casualty company, or
 - (H) a provincial company,

- (iii) an insurance agent, or
 - (iv) a special broker;
 - (e) a medical assessor who assesses claimants under section 57 of the Act;
 - (f) a health care practitioner who is under contract to provide services to an insurer;
 - (g) an individual who is a director, officer, operator or owner of a health care business that is under contract to provide services to an insurer.
- (3)** A member is disqualified if the individual
- (a) was ineligible to become a member under subsection (2), or
 - (b) becomes an individual referred to in subsection (2)(b) to (g).
- (4)** An act of the following is valid even if a member may have been ineligible or disqualified under this section:
- (a) the Tribunal;
 - (b) a committee, panel or member of the Tribunal.

Member qualifications

6 For the purposes of section 83(3) of the Act, an individual is qualified for appointment as a member of the Tribunal if the individual has experience or expertise relevant to Tribunal hearings, including experience or expertise related to

- (a) law,
- (b) health care, or
- (c) conducting investigations or hearings.

Time limit for notice of appeal

7 For the purposes of section 86(4) of the Act, the prescribed time for serving a notice of appeal of a decision is 60 days from the date the claimant received notice of the decision from the insurer.

Appeal outside jurisdiction

8 The Tribunal must not accept a notice of appeal if the matters in the notice of appeal are outside the Tribunal's jurisdiction.

Separating or combining appeal matters

9(1) If the Tribunal decides that it is appropriate to determine issues raised in a notice of appeal separately, the Tribunal may hear and determine the issues raised in the notice of appeal in separate hearings.

(2) In respect of 2 or more notices of appeal, if the Tribunal decides that it is appropriate to determine issues raised in the notices together, the Tribunal may hear and determine the issues raised in the notices of appeal in one hearing.

(3) The Tribunal may delegate the decision to separate issues in a notice of appeal or combine issues in notices of appeals to

- (a) the chair, a vice-chair or a member, or
- (b) an employee referred to in section 84 of the Act.

Court application re witnesses and documents

10(1) If, under the Tribunal's powers in section 88(1) of the Act, the Tribunal issues a notice to a person to attend a hearing and give evidence as a witness or to produce a document or thing and the person does not comply with the notice, the Tribunal may apply by originating application to the Court and the Court may

- (a) order the person to attend,
- (b) order the person to answer questions,
- (c) order the person to produce the document or thing, or
- (d) make any other order the Court considers appropriate.

(2) For greater certainty, subsection (1) does not limit the Tribunal's powers in section 88(1) of the Act.

Appeal decision

11(1) In respect of a decision referred to in section 85(2)(q) of the Act to confirm, reverse or vary the insurer's decision that is the subject of the appeal, the Tribunal must issue a written decision within 60 days of the conclusion of a hearing.

(2) The chair may extend the time for issuing a decision once for up to 60 days.

Redaction of information

12 For the purposes of section 90(2) and (3) of the Act, the Tribunal must redact an individual's personal information and health information before making the following public:

- (a) a record of the Tribunal, including reasons for decisions and orders;
- (b) other information of the Tribunal.

Expiry

13 For the purpose of ensuring that this Regulation is reviewed for ongoing relevancy and necessity, with the option that it may be repassed in its present or an amended form following a review, this Regulation expires on December 31, 2031.

Coming into force

14 This Regulation comes into force on the coming into force of section 101(1)(ddd) of the *Automobile Insurance Act*.